



Need to know Information Before your Dog Starts Daycare

Thank you for choosing Happy Tails Doggie Daycare. We aim to provide a safe, healthy and fun environment for your dog to spend their day in. The purpose of our Daycare is to guide and teach your puppy or dog to learn dog/dog communication skills.

Drop off & Pick up: As you will notice when you drop off your dog in the morning, the energy becomes really high when all the dogs are first coming in. When the energy becomes really high this can cause small scuffles to turn into a fight. Since your dog's safety is number one, we ask that you have your dog dropped off between the hours of 7:30am and 9:30am so we can maintain the energy at a safe level. Pick up is between 4:00pm and 5:30pm. Special arrangements may be made in advance for early drop or late pick up, please ask for more details.

Who can Participate in Daycare: All social dogs 8 weeks of age and older may attend daycare.

Big/Small dog days: Mondays and Wednesdays are small dog days.
Tuesdays and Thursdays are big dog days.

Fridays are a bit of a mix. Dog that may come on Fridays are: small dogs, puppies, and big dogs who have a lower energy level and excellent dog/dog communication skills. This is to ensure the safety of the puppies and small dogs who can be overwhelmed and fearful of some bigger dogs' size and energy.

Need to knows:

- * Dogs over 6 months of age must be spayed or neutered.
- * All dogs **MUST** be fully up to date on vaccines and on flea prevention. Vaccines required for daycare are: DAPP or DHPP, Bordetella and Rabies.
- * Dog/Dog aggressive dogs will not be permitted due to the safety of the other dogs.
- * Excessive barkers may be asked to leave if their barking is not able to be controlled.
- * All dogs will be required to have their nails trimmed if they are too long.
- * Puppies should bring a lunch to avoid vomiting. Puppies who have a lunch will have down time in a crate before returning to play.
- * Adult dogs are not recommended to bring lunch, however if your adult dog must eat they will have crate time afterward to avoid any issues with hard play on a full stomach.
- * Please do not bring any of your dog's personal belongings, such as toys, other than their leash and collar. This is to avoid damage to your dog's personal items. If your dog is fearful and has a toy or blanket that will help comfort them, you may bring that until they are comfortable.
- * Please notify daycare staff if your dog has been sick within the last 15 days before coming to daycare.
- * If your dog is having diarrhea, vomiting or coughing at home please do not bring your dog to daycare. Please notify Happy Tails so we can discuss when it will be safe for your dog to return to daycare.

Packages: Happy Tails offers pay as you go rates as well as packages of 5 and 10 days. Due to our nine dog limit, we ask that every visit is pre-booked. If you drop in without booking, you will be risking that your dog may not be able to stay at daycare that day.

Cancellations: Please give Happy Tails 24 hours notice if you are not able to make it for your booked day. Exceptions may be made if your dog is sick or other such emergencies.

No-shows will be charged a full day. This is due to our nine dog limit as a Class One Doggie Daycare.

Methods of Payment: At this time, payment can be received by cash, cheque or e-transfer.